

## Notice at Collection

If you are a consumer in the United States, this Privacy Notice explains how Robert Bosch LLC (“Bosch” or “We”) collects, uses, processes, discloses, and retains your personal information, personal data, and personally identifiable information when you visit our websites, mobile applications, and any other applications, products, or services (collectively, the “Services”) that display this Privacy Notice.

Robert Bosch LLC acts as a controller of your personal information. We determine how and why personal information can be used and provides the specific Service.

Any comments, complaints, or questions regarding the processing of your personal information may be emailed to [privacy.policy@us.bosch.com](mailto:privacy.policy@us.bosch.com) or mailed to the Privacy Notice Administrator 38000 Hills Tech Drive, Farmington Hills, Michigan 48331.

You can obtain more information about how we collect, use, disclose and safeguard your personal information by reviewing our full Privacy Notice below.

[\*Personal Information Purpose\(s\), Collection, and Disclosure\*](#)

[\*Sale or Sharing of Personal Information\*](#)

[\*Sensitive Personal Information Collection and Opt-Out\*](#)

[\*Retention of Personal Information\*](#)

[\*Use of Cookies, Analytics, and other similar technologies\*](#)

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## BOSCH PACKAGING DATA SHEET PRIVACY NOTICE

Privacy Notice of Robert Bosch LLC

### Introduction

Bosch thanks you for your interest in our company, products, and/or services. We are dedicated to protecting your personal information and putting you in control of how we collect and process your personal information.

### Scope

This Privacy Notice covers our processing of personal information, personally identifiable information, and personal data (for simplicity, referred to as personal information), as required by numerous laws and regulations in the United States.

## **Personal Information Purpose(s), Collection, and Disclosure**

Bosch collects the personal information described below. If any additional personal information is collected by Bosch, we will provide any required notice(s), and where applicable, obtain any required consent(s), in accordance with applicable laws.

### Information You Create or Directly Provide to Us

- **Profile Information:** We collect personal information when you create, access, or maintain an account. The personal information collected includes your name, email address, phone number, company name, NT User ID, password, and SingleKey ID. Personal information collected from you is used for the purposes of registration, fulfilling or meeting the reason you provided the information and customer support. We disclose this information to contracted service providers performing work on our behalf such as hosting providers.
- **Communication and Customer Support:** We collect personal information when you request information from us, contact our customer service, or sign up for email newsletters or marketing communications. This may also include when you interact with our chat feature. The personal information collected includes your name, email address, phone number, account login name, password, SingleKey ID. Personal information collected from you is used for the purposes of registration, customer support, fulfilling or meeting the reason you provided the information and dispute resolution. We disclose this data to contracted service providers performing work on our behalf such as hosting providers.

### Information We Collect Indirectly as You Use Our Services

- **Device and Network Information:** When accessing our Services, we may collect limited technical information required for security, monitoring, and operation of the application. The personal information collected may include browser type, IP address, operating system version, language settings, and usage and traffic data. Personal information collected from you is used for the purposes of technical administration and maintaining the safety, security, and integrity of our websites, products and services, databases and other technology assets, and business. This information is not used for marketing purposes. We disclose this information to contracted service providers performing work on our behalf such as hosting providers.
- **Usage Information:** We collect limited usage information necessary for application functionality, troubleshooting, authentication, session management, and security monitoring through log files and related technologies. The personal information collected may include access dates and times, pages or screens viewed, route by which you access our Services, other system activity, Internet Service Provider information, and session/authentication token information. This information is used for security

administration and technical monitoring purposes. We disclose this information to contracted service providers performing work on our behalf such as hosting providers.

In addition to the purposes listed above, personal information collected may be used for:

- Compliance with legal and/or regulatory requirements.
- Evaluating or conducting a merger, sale of assets, consolidation or restructuring, financing or acquisition of all or a portion of any Bosch business, asset or opportunity by, with or into another business, entity or company.
- Technical administration and maintaining the safety, security, and integrity of our websites, products and services, databases and other technology assets, and business.

## **Sale or Sharing of Personal Information**

We do not sell your personal information for monetary or other valuable considerations.

And

We do not share your personal information with third parties for any purpose. Therefore, we do not offer the right to opt-out.

## **Sensitive Personal Information Collection and Opt-Out**

We do not collect sensitive personal information. Therefore, we don't have an opt-out to Limit the Use of your Sensitive Personal Information.

## **Retention of Personal Information**

We will retain your personal information to accomplish the purpose(s) for which it was collected and to comply with legal obligations.

We will not retain your personal information in an identifiable form when the purpose(s) for collection have been accomplished and there are no business or legal requirements for retaining your personal information. Your personal information will be destroyed, deleted, de-identified, and/or removed from our systems.

## **Use of Links to Affiliated and External Sites**

The website may contain links to other websites. Your use of these websites is not covered by our Privacy Notice. You are encouraged to review the privacy notice(s) of the linked websites for more information about their privacy practices and your privacy rights.

## **Chat Feature**

We provide the opportunity to learn about our products, Services, and more by means of a chat feature. When using the chat feature, you may be communicating with an automated or AI system rather than a live person. The content of your chat conversation is collected and retained solely to fulfill the purposes for which it was provided (e.g., answering your inquiry or processing your request.) The chat conversation will be deleted within 30 days following the conclusion of the chat session unless the chat is part of a support or service request. In the latter

case, the chat content is retained and associated with your customer account for the duration necessary to fulfill your request. To protect your privacy, we recommend that you refrain from sharing personal information that is not necessary to fulfill your request.

## **Use of Cookies, Analytics, and Other Similar Technologies**

We distinguish between cookies and similar technologies that are required for your convenience and those that are not. Bosch makes it possible to control the use of cookies and other similar technologies that are not technically required.

We only use cookies and similar technologies that are technically necessary for the operation of the website.

## **Do Not Track Signals and Universal Opt-Out Mechanisms**

Bosch does not sell or share your personal information collected through the website to third parties as defined by relevant laws. Therefore, we do not recognize “Do Not Track” (“DNT”) or Universal Opt-Out Mechanisms, such as Global Privacy Controls.

## **International Transfer within Bosch**

When processing your personal information, we may transfer your personal information to our parent company, Robert Bosch GmbH located in Germany, or to any other Bosch affiliates throughout the world. Accordingly, your personal information may be accessible to courts, law enforcement and national authorities in countries other than the country in which you reside.

## **Children’s Privacy**

Bosch does not knowingly collect or use any personal information from online visitors under the age of 16. Bosch does not knowingly allow visitors under the age of 16 to participate in any promotions or contests made available from time to time.

## **California “Shine the Light” Privacy Rights**

California’s “Shine the Light” law permits Bosch customers who are residents of California to annually request a list of their personal information (if any) that Bosch disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties.

## **Your Rights**

Dependent on the state of your residence\* you may be provided the following data subject rights:

**Right to Confirm/Know/Disclose** - what personal information Bosch has collected about you, the sources from which it is collected, the purposes for collecting, selling, or sharing it, and the categories of third parties to whom we disclose it.

**Right to Access/Obtain** - a copy of the personal information collected about you, including information about automated decision making.

**Right to Data Portability** - receive your personal information in a transferable and readily usable format, when technically feasible.

**Right to Delete** - your personal information, subject to certain exceptions.

**Right to Correction** - of the personal information we maintain about you.

**Right to Opt-Out** - of sale or sharing of personal information to third parties, targeted advertising, profiling, automated decision making, collection of sensitive personal information, or collection of personal information through the operation of a voice or facial recognition.

**Right to Question the Results of Profiling** - and to review your personal information used for profiling, to question the results, to be informed of the reasons of the resulting decision, and to be informed of what actions you can take to secure a different decision.

If a decision was based on inaccurate personal information, you have the right to have the personal information corrected and the profiling decision reevaluated.

**Right to Restrict Sensitive Personal Information** - to limit the use and disclosure or to opt-out.

**Right to Appeal** - our decision regarding your submitted request.

**Right to not be discriminated against** for exercising your privacy rights

\* States include California, Colorado, Connecticut, Delaware, Florida, Iowa, Maryland, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New Jersey, Oregon, Tennessee, Texas, Utah, Virginia

## How to Exercise Your Rights

We will not discriminate against you for exercising any of your rights. If you choose to exercise your rights, use one of the following options:

- Calling us at (888-43-BOSCH (888-432-6724))
- Sending an email to: [privacy.policy@us.bosch.com](mailto:privacy.policy@us.bosch.com)

To assist Bosch to process your request, the following information is required: your full name, phone number, address, and include any additional information about your previous contact with Bosch (e.g. contact point with Bosch, screenshots, reference to a specific product/newsletter) may help expedite the request. We can only respond if we can verify your identity or authority to make the request.

Depending on your state of residence you may request certain rights through an authorized agent. When an authorized agent submits your request, we may also require that you:

1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
2. Verify your own identity directly with us.

When you have provided your authorized agent with a power of attorney pursuant to California Probate Code Sections 4000 to 4465, we may require a copy of such power of attorney before fulfilling any request.

## **Response Timing and Format**

We respond to all verifiable consumer requests within forty-five (45) days or sooner when required by law. In some cases, more time may be needed to provide a response. We will inform you of the reason and extension period in writing. If we cannot comply with a request, a written response explaining the reasons will be provided.

We do not charge a fee to process or respond to your verified consumer request, unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

## **Filing a Complaint**

You may file a complaint with the applicable state Attorneys General Office or regulatory agency.

## **Controller Contact**

To obtain more information on our products or Services, you may submit your inquiry using one of the contact methods below:

### **Email:**

**Postal Address:** Circuito G. González Camarena # 333 Colonia Centro de Ciudad Santa Fe C.P.01210 México DF México

## **Data Protection Incident**

Please use the [Data Protection Incident Reporting System](#) to notify us of any data protection incidents.

## **Changes to Privacy Notice**

Bosch reserves the right to revise this privacy notice as required. Published revisions are effective immediately, unless we are required to provide direct notice or obtain your consent pursuant to applicable laws.

The effective date of this privacy notice is 07/14/2026